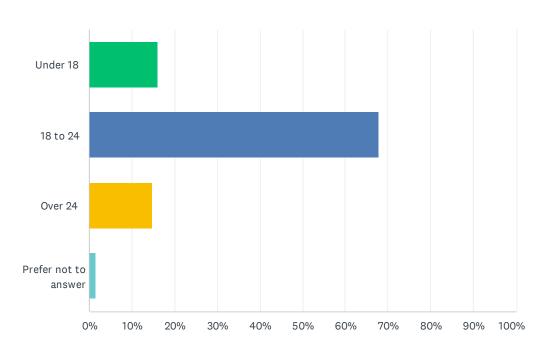
Q1 What is your age?

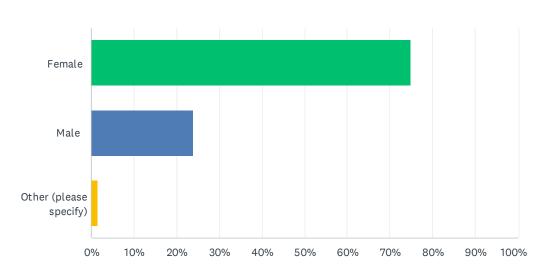
Answered: 143 Skipped: 0



| ANSWER CHOICES | RESPONSES | |
|----------------------|-----------|-----|
| Under 18 | 16.08% | 23 |
| 18 to 24 | 67.83% | 97 |
| Over 24 | 14.69% | 21 |
| Prefer not to answer | 1.40% | 2 |
| TOTAL | | 143 |

Q2 What is your gender?

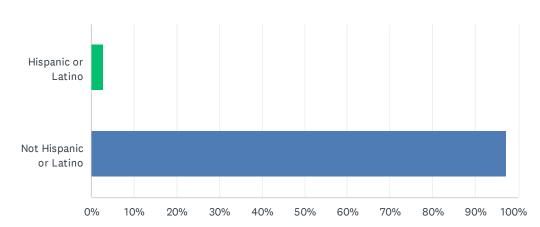
Answered: 143 Skipped: 0



| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Female | 74.83% | 107 |
| Male | 23.78% | 34 |
| Other (please specify) | 1.40% | 2 |
| TOTAL | 1 | 143 |

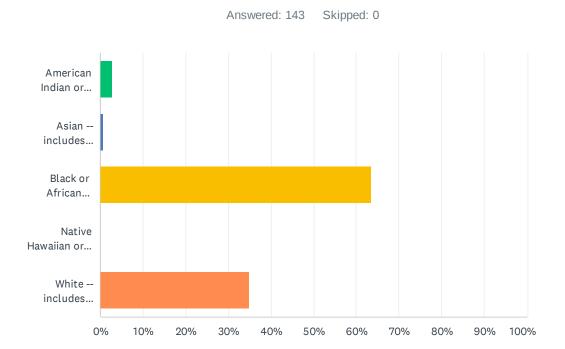
Q3 What is your ethnicity*?*NCES classification





| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Hispanic or Latino | 2.80% | 4 |
| Not Hispanic or Latino | 97.20% | 139 |
| TOTAL | | 143 |

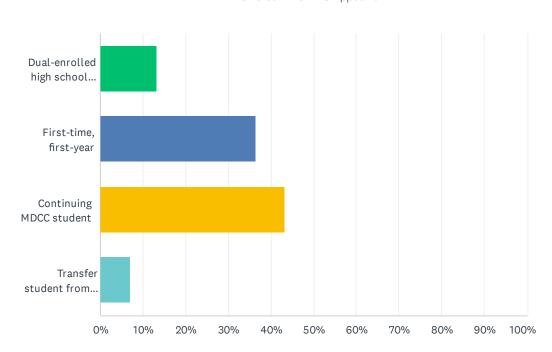
Q4 What is your racial identity*? Select all that apply. *National Center for Education Statistics classifications



| ANSWER CHOICES | RESPONSES | 5 |
|--|-----------|----|
| American Indian or Alaskan Native | 2.80% | 4 |
| Asian includes origins in Far East, Southeast Asia, or Indian subcontinent | 0.70% | 1 |
| Black or African American | 63.64% | 91 |
| Native Hawaiian or Other Pacific Islander | 0.00% | 0 |
| White includes origins in the Middle East, North Africa, or Southwest Asia | 34.97% | 50 |
| Total Respondents: 143 | | |

Q5 What type of student are you?

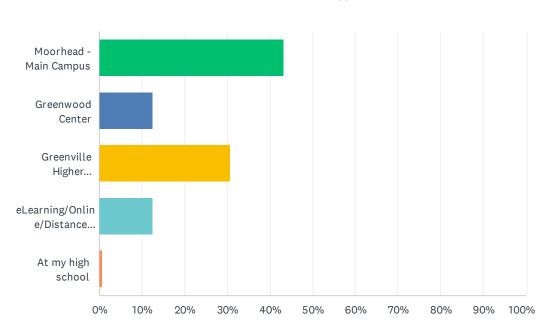
Answered: 143 Skipped: 0



| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| Dual-enrolled high school student | 13.29% | 19 |
| First-time, first-year | 36.36% | 52 |
| Continuing MDCC student | 43.36% | 62 |
| Transfer student from another institution | 6.99% | 10 |
| TOTAL | | 143 |

Q6 Where/how do you take the majority of your courses?

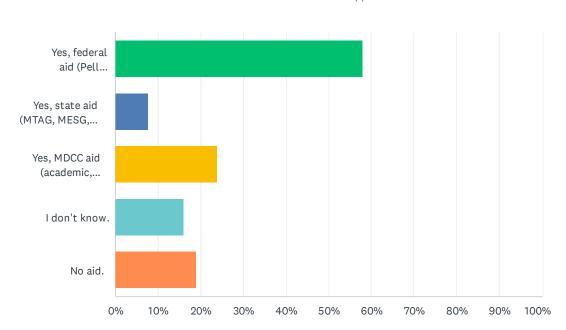




| ANSWER CHOICES | RESPONSES | |
|-------------------------------------|-----------|-----|
| Moorhead - Main Campus | 43.36% | 62 |
| Greenwood Center | 12.59% | 18 |
| Greenville Higher Education Center | 30.77% | 44 |
| eLearning/Online/Distance Education | 12.59% | 18 |
| At my high school | 0.70% | 1 |
| TOTAL | | 143 |

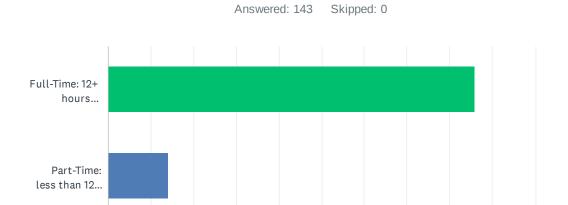
Q7 Do you receive financial aid? Select all that apply.





| ANSWER CHOICES | RESPONSES | |
|--|-----------|----|
| Yes, federal aid (Pell Grant, or FSEOG). | 58.04% | 83 |
| Yes, state aid (MTAG, MESG, or HELP). | 7.69% | 11 |
| Yes, MDCC aid (academic, activity, athletic, or foundation scholarship). | 23.78% | 34 |
| I don't know. | 16.08% | 23 |
| No aid. | 18.88% | 27 |
| Total Respondents: 143 | | |

Q8 Are you enrolled full-time or part-time?



40%

0%

10%

20%

30%

| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| Full-Time: 12+ hours (typically 4 or more classes) | 86.01% | 123 |
| Part-Time: less than 12 hours (typically 1-3 classes) | 13.99% | 20 |
| TOTAL | | 143 |

50%

60%

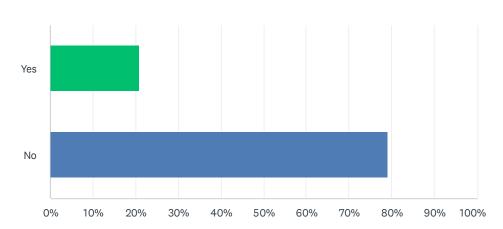
70%

80%

90% 100%

Q9 Do you live on campus in a residence hall?





| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 20.98% | 30 |
| No | 79.02% | 113 |
| TOTAL | | 143 |

Q10 Please rate the residence life programming (staff/activities):

Answered: 26 Skipped: 117





| | 1 | 2 | 3 | 4 | 5 | TOTAL | WEIGHTED AVERAGE | |
|---|-------------|------------|--------------|-------------|-------------|-------|------------------|------|
| ☆ | 11.54% 3 | 3.85% 1 | 50.00% 13 | 23.08% 6 | 11.54% 3 | 26 | | 3.19 |

Q11 Please rate your residence hall's condition (cleanliness/repair):

Answered: 26 Skipped: 117

2.8*

average rating



| | 1 | 2 | 3 | 4 | 5 | TOTAL | WEIGHTED AVERAGE | |
|---|-------------|-------------|--------------|-------------|------------|-------|------------------|------|
| ☆ | 15.38% 4 | 15.38% 4 | 50.00% 13 | 11.54% 3 | 7.69% 2 | 26 | | 2.81 |

Q12 Please rate your residence hall's building (layout/amenities):

Answered: 26 Skipped: 117



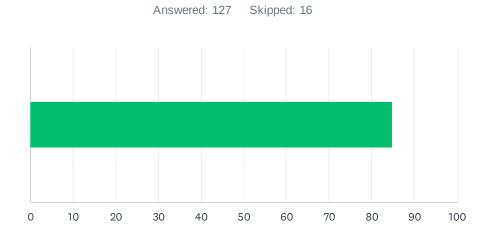


| | 1 | 2 | 3 | 4 | 5 | TOTAL | WEIGHTED AVERAGE | |
|---|-------------|-------------|-------------|-------------|-------------|-------|------------------|------|
| ☆ | 19.23% 5 | 11.54% 3 | 34.62% 9 | 19.23% 5 | 15.38% 4 | 26 | | 3.00 |

Q13 Please feel free to tell us more about residence life.

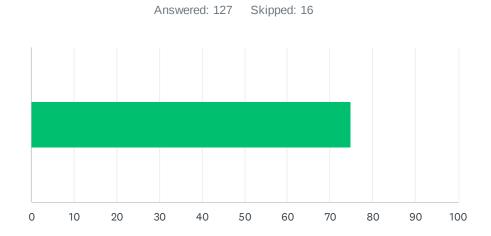
Answered: 10 Skipped: 133

Q14 My instructors know their material.



| ANSWER CHOICES | AVERAGE NUMBER | TOTAL NUMBER | RESPONSES |
|------------------------|----------------|--------------|-----------|
| | 85 | 10,776 | 127 |
| Total Respondents: 127 | | | |

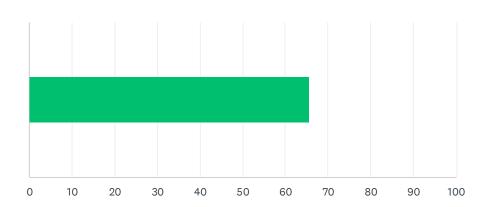
Q15 I can understand what is taught in my classes.



| ANSWER CHOICES | AVERAGE NUMBER | TOTAL NUMBER | RESPONSES |
|------------------------|----------------|--------------|-----------|
| | 75 | 9,492 | 127 |
| Total Respondents: 127 | | | |

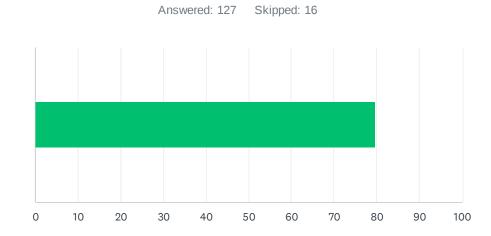
Q16 My math skills are strong.

Answered: 127 Skipped: 16



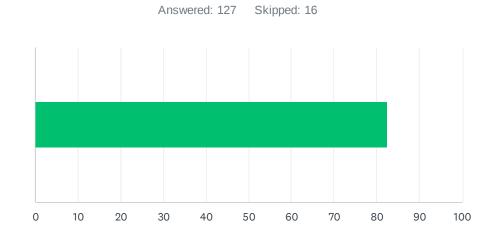
| ANSWER CHOICES | AVERAGE NUMBER | TOTAL NUMBER | RESPONSES |
|------------------------|----------------|--------------|-----------|
| | 66 | 8,340 | 127 |
| Total Respondents: 127 | | | |

Q17 These classes are necessary for my plans.



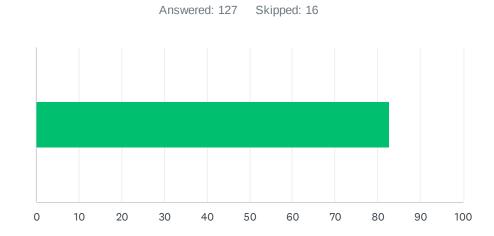
| ANSWER CHOICES | AVERAGE NUMBER | TOTAL NUMBER | RESPONSES |
|------------------------|----------------|--------------|-----------|
| | 80 | 10,122 | 127 |
| Total Respondents: 127 | | | |

Q18 My reading and writing skills are strong.



| ANSWER CHOICES | AVERAGE NUMBER | TOTAL NUMBER | RESPONSES |
|------------------------|----------------|--------------|-----------|
| | 83 | 10,479 | 127 |
| Total Respondents: 127 | | | |

Q19 My instructors work hard to help me learn.



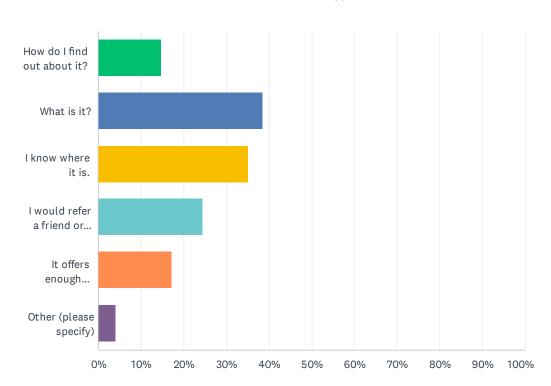
| ANSWER CHOICES | AVERAGE NUMBER | TOTAL NUMBER | RESPONSES |
|------------------------|----------------|--------------|-----------|
| | 83 | 10,501 | 127 |
| Total Respondents: 127 | | | |

Q20 Please feel free to tell us more about your educational experiences.

Answered: 37 Skipped: 106

Q21 When you think of the Capps Center, select all that apply:

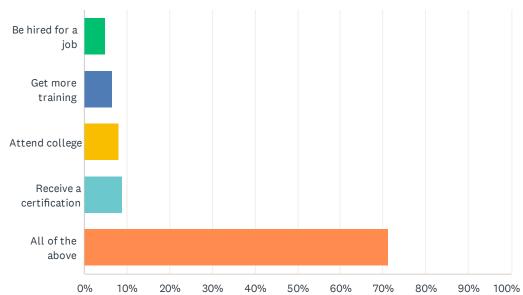




| ANSWER CHOICES | RESPONSES | |
|--|-----------|----|
| How do I find out about it? | 14.75% | 18 |
| What is it? | 38.52% | 47 |
| I know where it is. | 35.25% | 43 |
| I would refer a friend or family member to it. | 24.59% | 30 |
| It offers enough programs. | 17.21% | 21 |
| Other (please specify) | 4.10% | 5 |
| Total Respondents: 122 | | |

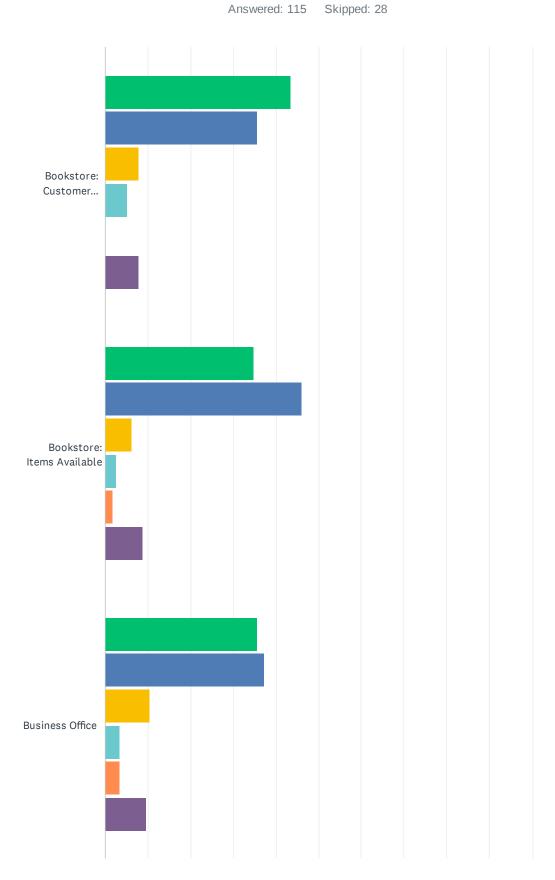
Q22 After completing a class at the Capps Center, a student is more likely to . . .

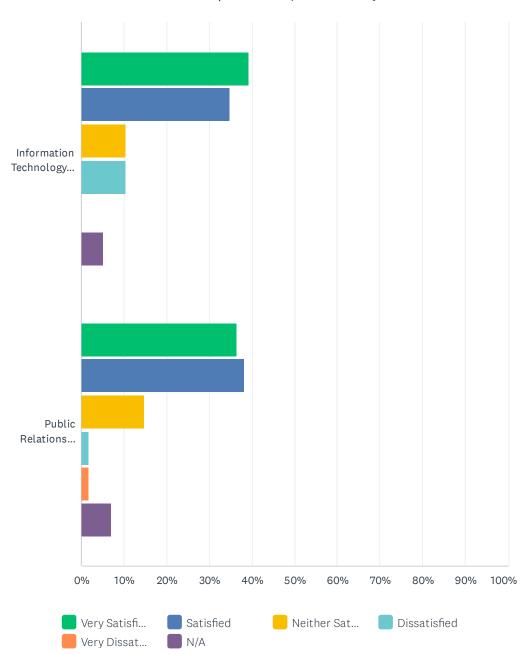




| ANSWER CHOICES | RESPONSES |
|-------------------------|-----------|
| Be hired for a job | 4.92% 6 |
| Get more training | 6.56% 8 |
| Attend college | 8.20% 10 |
| Receive a certification | 9.02% 11 |
| All of the above | 71.31% 87 |
| TOTAL | 122 |

Q23 How satisfied are you with people and services in these administrative areas?

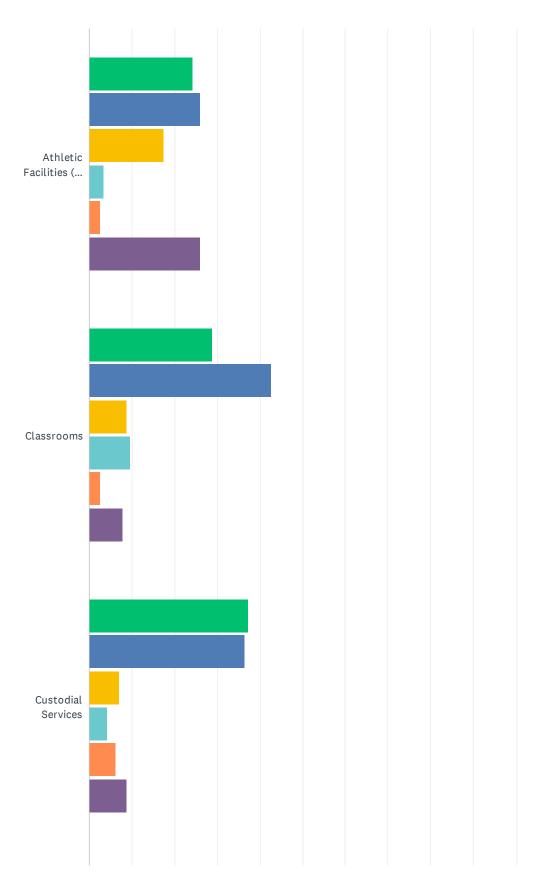


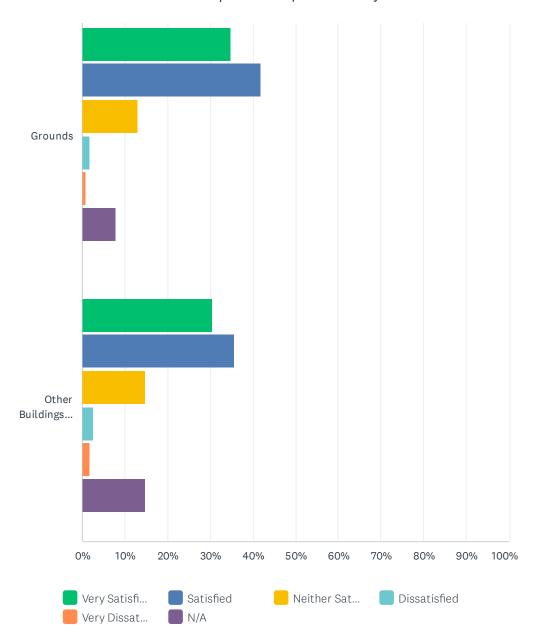


| | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR | DISSATISFIED | VERY DISSATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|--|-------------------|--------------|-----------------------------|--------------|----------------------|-------------|-------|---------------------|
| | | | DISSATISFIED | | | | | |
| Bookstore: Customer Service | 43.48% 50 | 35.65% 41 | 7.83% 9 | 5.22% 6 | 0.00% | 7.83% 9 | 115 | 4.27 |
| Bookstore: Items Available | 34.78% 40 | 46.09% 53 | 6.09% 7 | 2.61% | 1.74% 2 | 8.70% 10 | 115 | 4.20 |
| Business Office | 35.65% 41 | 37.39% 43 | 10.43% 12 | 3.48% | 3.48% | 9.57% 11 | 115 | 4.09 |
| Information Technology (WiFi, MyDelta, etc.) | 39.13% 45 | 34.78% 40 | 10.43% 12 | 10.43% 12 | 0.00% | 5.22% | 115 | 4.08 |
| Public Relations (social media, branding, website, etc.) | 36.52% 42 | 38.26% 44 | 14.78% 17 | 1.74% | 1.74% | 6.96% | 115 | 4.14 |

Q24 How satisfied are you with these physical resources?

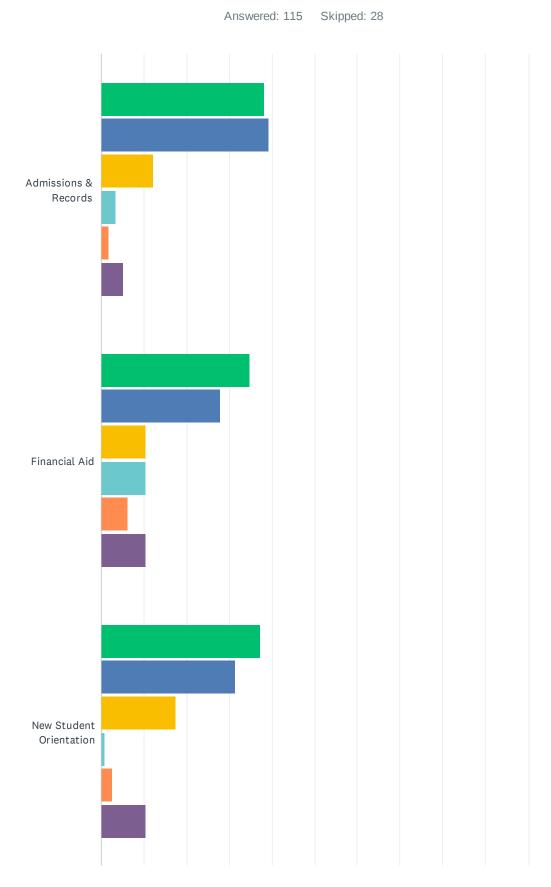


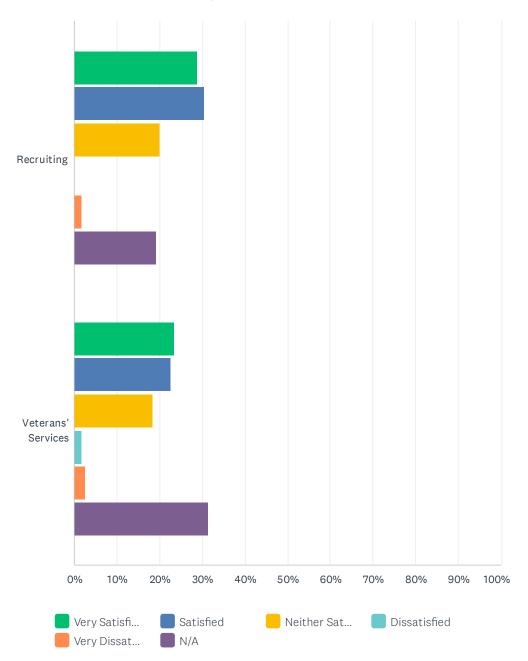




| | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | VERY DISSATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|--|-------------------|--------------|---|--------------|----------------------|--------------|-------|---------------------|
| Athletic Facilities (for sports teams) | 24.35% 28 | 26.09% 30 | 17.39% 20 | 3.48% | 2.61% | 26.09% 30 | 115 | 3.89 |
| Classrooms | 28.70% 33 | 42.61% 49 | 8.70% 10 | 9.57% 11 | 2.61% | 7.83% 9 | 115 | 3.92 |
| Custodial Services | 37.39% 43 | 36.52% 42 | 6.96% 8 | 4.35% 5 | 6.09% 7 | 8.70% 10 | 115 | 4.04 |
| Grounds | 34.78% 40 | 41.74% 48 | 13.04% 15 | 1.74% 2 | 0.87% | 7.83% 9 | 115 | 4.17 |
| Other Buildings (auditorium, union, etc.) | 30.43% 35 | 35.65% 41 | 14.78% 17 | 2.61% | 1.74% | 14.78% 17 | 115 | 4.06 |

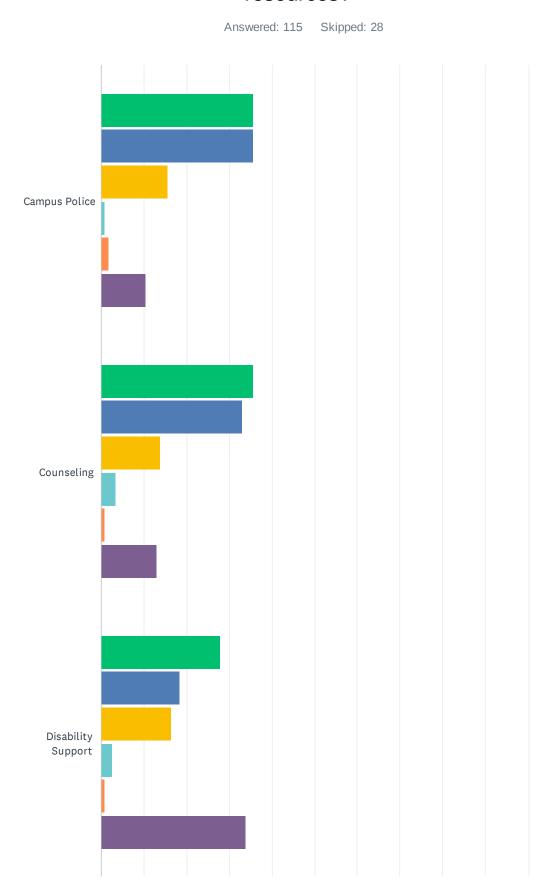
Q25 How satisfied are you with people and services in these enrollment areas?

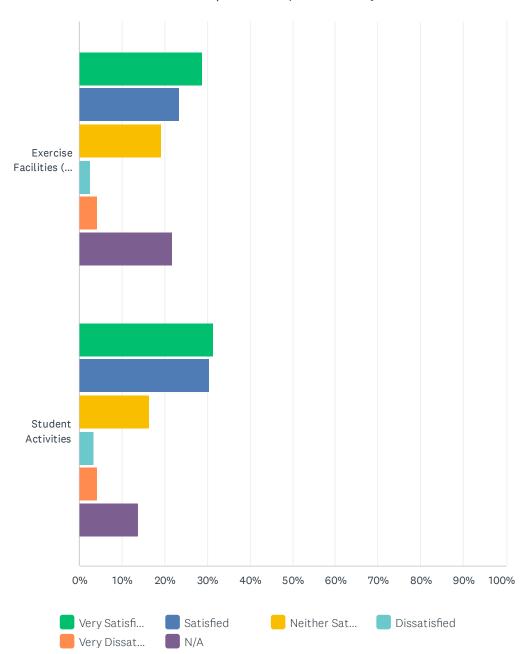




| | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | VERY DISSATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|-------------|-------------------|-----------|---|--------------|----------------------|--------|-------|---------------------|
| Admissions | 38.26% | 39.13% | 12.17% | 3.48% | 1.74% | 5.22% | | |
| & Records | 44 | 45 | 14 | 4 | 2 | 6 | 115 | 4.15 |
| Financial | 34.78% | 27.83% | 10.43% | 10.43% | 6.09% | 10.43% | | |
| Aid | 40 | 32 | 12 | 12 | 7 | 12 | 115 | 3.83 |
| New | 37.39% | 31.30% | 17.39% | 0.87% | 2.61% | 10.43% | | |
| Student | 43 | 36 | 20 | 1 | 3 | 12 | 115 | 4.12 |
| Orientation | | | | | | | | |
| Recruiting | 28.70% | 30.43% | 20.00% | 0.00% | 1.74% | 19.13% | | |
| | 33 | 35 | 23 | 0 | 2 | 22 | 115 | 4.04 |
| Veterans' | 23.48% | 22.61% | 18.26% | 1.74% | 2.61% | 31.30% | | |
| Services | 27 | 26 | 21 | 2 | 3 | 36 | 115 | 3.91 |

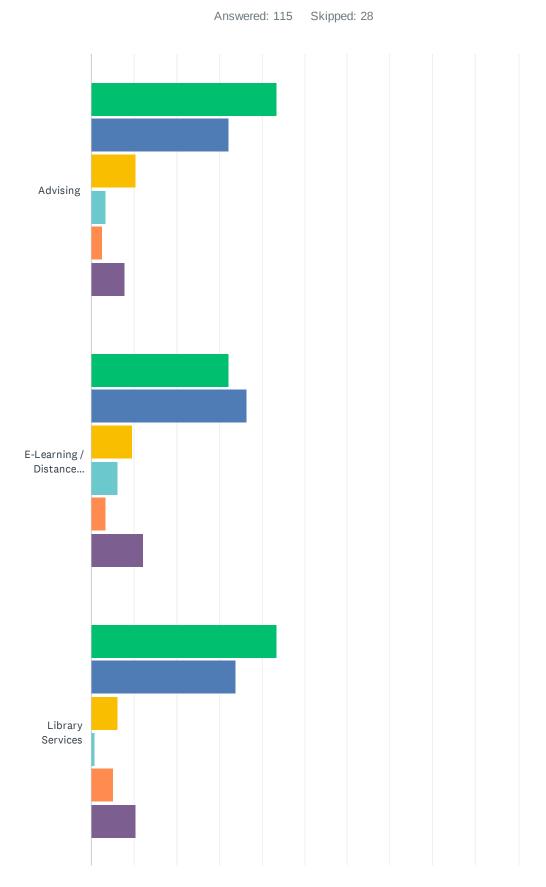
Q26 How satisfied are you with people and services in these student resources?

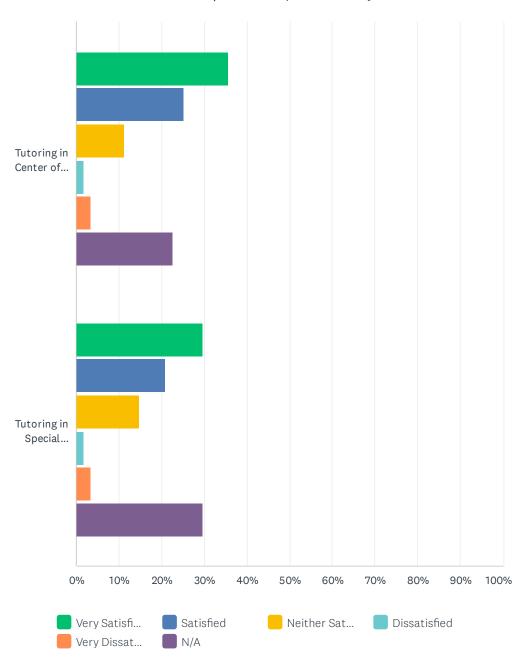




| | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | VERY DISSATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|---|-------------------|--------------|---|--------------|----------------------|--------------|-------|---------------------|
| Campus Police | 35.65% 41 | 35.65% 41 | 15.65% 18 | 0.87% 1 | 1.74% 2 | 10.43% 12 | 115 | 4.15 |
| Counseling | 35.65% 41 | 33.04% 38 | 13.91% 16 | 3.48% 4 | 0.87% 1 | 13.04% 15 | 115 | 4.14 |
| Disability Support | 27.83% 32 | 18.26% 21 | 16.52% 19 | 2.61% 3 | 0.87% 1 | 33.91% 39 | 115 | 4.05 |
| Exercise Facilities (for general student use) | 28.70% | 23.48% | 19.13% 22 | 2.61% | 4.35% 5 | 21.74% 25 | 115 | 3.89 |
| Student Activities | 31.30% 36 | 30.43% 35 | 16.52% 19 | 3.48% | 4.35% 5 | 13.91% 16 | 115 | 3.94 |

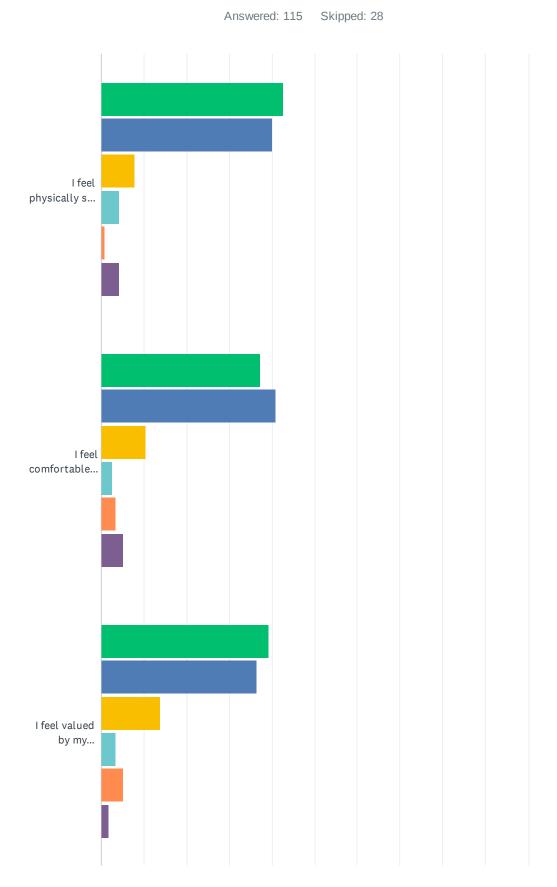
Q27 How satisfied are you with the staff and services of these academic resources?

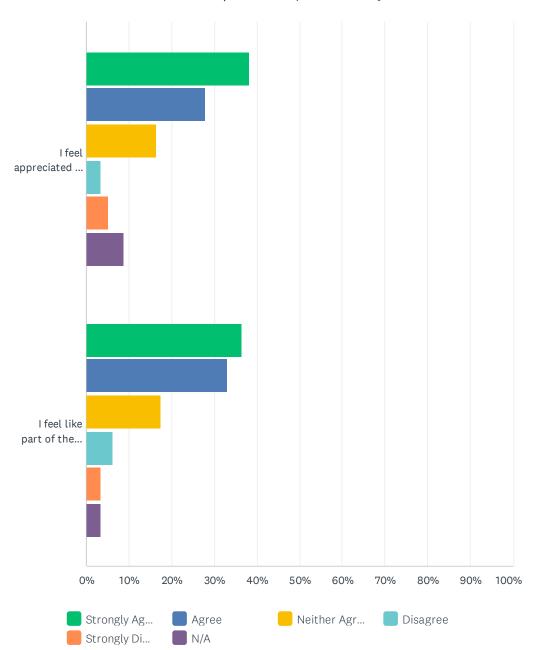




| | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | VERY DISSATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|---|-------------------|--------------|---|--------------|----------------------|--------------|-------|---------------------|
| Advising | 43.48% 50 | 32.17% 37 | 10.43% 12 | 3.48% 4 | 2.61% 3 | 7.83% 9 | 115 | 4.20 |
| E-Learning / Distance Education | 32.17% 37 | 36.52% 42 | 9.57% 11 | 6.09% 7 | 3.48% 4 | 12.17% 14 | 115 | 4.00 |
| Library Services | 43.48% 50 | 33.91% 39 | 6.09% 7 | 0.87% | 5.22% 6 | 10.43% 12 | 115 | 4.22 |
| Tutoring in Center of Learning at Library | 35.65% 41 | 25.22% 29 | 11.30% 13 | 1.74% | 3.48% | 22.61% 26 | 115 | 4.13 |
| Tutoring in Special Populations Lab at CTE | 29.57% 34 | 20.87% 24 | 14.78% 17 | 1.74% | 3.48% | 29.57% 34 | 115 | 4.01 |

Q28 To what level do you agree with these statements about MDCC overall?

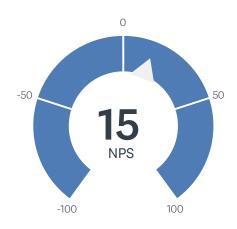




| | STRONGLY AGREE | AGREE | NEITHER AGREE NOR DISAGREE | DISAGREE | STRONGLY DISAGREE | N/A | TOTAL | WEIGHTED AVERAGE |
|---|-------------------|--------------|-------------------------------|------------|----------------------|-------------|-------|---------------------|
| I feel physically safe and secure at MDCC. | 42.61% 49 | 40.00% 46 | 7.83% 9 | 4.35% 5 | 0.87% 1 | 4.35% 5 | 115 | 4.25 |
| I feel comfortable being myself here. | 37.39% 43 | 40.87% 47 | 10.43% 12 | 2.61% | 3.48% | 5.22% | 115 | 4.12 |
| I feel valued by my instructors. | 39.13% 45 | 36.52% 42 | 13.91% 16 | 3.48% | 5.22% 6 | 1.74% 2 | 115 | 4.03 |
| I feel appreciated by other employees. | 38.26% 44 | 27.83% 32 | 16.52% 19 | 3.48% 4 | 5.22% 6 | 8.70% 10 | 115 | 3.99 |
| I feel like part of the student community at MDCC. | 36.52% 42 | 33.04% 38 | 17.39% 20 | 6.09% 7 | 3.48% | 3.48% | 115 | 3.96 |

Q29 How likely is it that you would recommend MDCC to a friend or colleague?





| DETRACTORS (0-6) | PASSIVES (7-8) | PROMOTERS (9-10) | NET PROMOTER® SCORE |
|------------------|----------------|------------------|---------------------|
| 28% | 30% | 43% | 15 |
| 32 | 34 | 49 | |

Q30 Anything else you'd like us to know?

Answered: 22 Skipped: 121